

Safest People, Safest Places

County Durham and Darlington
Fire and Rescue Authority



COMBINED FIRE AUTHORITY

21 MARCH 2017

NOTES OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE HELD ON 10 MARCH 2017

REPORT OF THE CHAIR OF THE POLICY AND PERFORMANCE REVIEW COMMITTEE

Members Present: Cllr B Graham (Chair)
Cllr's B Glass, B Armstrong, M Hodgson

Apologies: Cllr's P Oliver, K Shaw and B Jones

Purpose of the report

1. The purpose of this report is to provide members with an update of the discussions of the Policy and Performance Review Committee held on the 10 March 2017.

Presentation – Flood Response

2. A presentation on flood response was given by A Hopkinson and G Lockhart. The following areas were considered and discussed by the Committee:
 - Flood Types
 - Statutory Duty
 - CDDFRS incidents 2014/15 v's 2015/16
 - Operational cover
 - Training and equipment

The Committee **noted** the presentation.

Performance Report Quarter Three 2016/17

3. The organisational performance indicators for quarter three were presented to the committee. Overall 75% of the strategic PI's met or exceeded their target with 67% maintaining or improving on performance compared to the previous year. The key areas of performance where performance was strong or where additional work is required to secure improvement were discussed with the members.

The Committee **noted** the report.

Home Office Report – Fire incidents response times 2015-16 comparative analysis

4. The Members were presented with a summary overview of the national fire incident response times report for England, published by the Home Office and covering the period April 2015 to March 2016. The comparative analysis of CDDFRS response times against regional, family group and national fire and rescue services were considered and discussed by the committee.

The Committee **noted** the report.

Letters of Appreciation

5. There had been a total of 15 letters received. The Committee considered the various letters of appreciation that had been submitted to the Service. The members highlighted that it was good to see that letters received continued to be for personnel and sections from across the Service. It was also noted that a letter of thanks had been received from NEAS on an incident that CDDFRS had attended which was not an EMR station.

The Committee **noted** the report.

Part B

Complaints

6. The Committee were informed that there had been no formal complaint received by the service in the reporting period. No complaints had been forwarded to the Local Government Ombudsman.

The Committee **noted** the report.

Colin Bage, Deputy Chief Fire Officer 0191 375 5555