



County Durham and Darlington  
**Fire and Rescue Service**

## County Durham and Darlington FRS

### Letters of Appreciation – July 2022 – end of September 2022

| No | Date     | Watch/Personnel involved    | Brief Details   | Section                 |
|----|----------|-----------------------------|---|-------------------------|
| 1  | 1/7/2022 | Peterlee Red Watch          | A thank you was received thanking Gary Tough and Peterlee Red Watch for attending to an unwell person they came across while returning to station from an incident. They followed it up with a Safeguarding referral which has now been realised and the person has thanked them for their understanding and respect. | Peterlee Station        |
| 2  | 1/7/2022 | Crook personnel             | Cohort 6 wanted to thank Linda Fletcher for looking after them so well during the 5 weeks they spent working from Crook station.  | Crook Station           |
| 3  | 1/7/2022 | Bishop Auckland White Watch | The service received a thank you on social media to say thank you to Bishop Auckland White Watch for an incident they attended on 16 <sup>th</sup> June.  | Bishop Auckland Station |
| 4  | 1/7/2022 | Sedgefield Crew             | A thank you was received from a lady in Sedgefield after they assisted her family during a recent incident.   | Sedgefield Station      |
| 5  | 1/7/2022 | Sedgefield Crew             | A thank you was received after a little boy and his dad were given a tour of the station.   | Sedgefield Station      |

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| 6 | 8/7/2022  | Crook RDS             | A thank you was received from Crook Primary School thanking crew from Crook for enabling the Reception Class to have a look around the station, have a go of the hose and a water safety talk. The children enjoyed themselves and so did the teacher, (so much so she is coming back with the nursery children... (twice in one day))  | Crook Station         |
| 7 | 5/8/2022  | Spennymoor Crew       | A message came in from Social Media from a lady thanking crew from Spennymoor for explaining to her 2 little boys all about putting out fires etc., the little boys were watching them when they were attending a small fire in Spennymoor recently. She was very touched they took the time to explain everything to the boys and the boys announced it was 'the BEST Friday ever' | Spennymoor Station    |
| 8 | 19/8/2022 | Durham White Watch    | George March received an e-mail of thanks to Durham white watch for the recent visit arranged at Stn 06, this was a community safety day where a group of young carers took part in various community safety activities led by staff at Durham fire station.  | Durham Station        |
| 9 | 19/8/2022 | Fire & Rescue Service | Social Media Message; 'Thank you for making my sons day really special by allowing him to sit in the drivers seat of your fire engine at Chester Park. Made my day too'   | Fire & Rescue Service |

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| 10 | 19/8/2022 | Fire & Rescue Service | Social Media Msg:<br>A big thank you to the various crews involved in extinguishing the fire at Bent House Lane, back of Sherburn Road. Unfortunately I fear that this stupidity will continue through the school holidays. Stay Safe.    | Fire & Rescue Service  |
| 11 | 19/8/2022 | Fire & Rescue Service | Social Media Msg:<br>On Saturday it was my little boys 4 <sup>th</sup> birthday, thank you so much for letting him have a look round your fire engine in Aldi carpark, it made his day.   | Fire & Rescue Service  |
| 12 | 26/8/2022 | Stanhope Crews        | A thank you email was received from the organising committee of Middleton St George Summer Fayre. They wanted to thank the service for allowing the crews to attend the fayre, they were very much appreciated (and popular).             | Stanhope Station       |
| 13 | 26/8/2022 | Consett Crews         | An email was received from Stuart Surtees commending the crews at Consett Station for the Family Fun Day they hosted recently.  | Consett Station        |
| 14 | 26/8/2022 | Fire & Rescue Service | A letter was received from Sue Jacques, Chief Executive NHS Foundation Trust. In it she thanked the service for hosting the Lanchester Road, Covid Screening Site at Durham Station, the site will be closing on 31 <sup>st</sup> August. | Fire & Rescue Service. |
| 15 | 30/9/2022 | Peterlee Red Watch    | A thank you was received from a nursing home thanking Peterlee Red Watch for attending to cut a ring off an elderly lady's finger. It was causing her much  | Peterlee Station       |

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|    |           |                       | discomfort and they are really grateful.  |                       |
| 16 | 30/9/2022 | Fire & Rescue Service | The following message was posted on our Facebook page: Thank you to you amazing guys and girls who have yet again attended a fire in the park at Brandon, I panicked as my horse is on the allotments close by but thankfully it was contained but I can't thank you guys enough for having to keep attending these fires, you have my utmost respect and gratitude | Fire & Rescue Service |